

# State

The Faculty-Staff Bulletin of Florida State University

Volume 48 • Number 14

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April 21 - May 4, 2014

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## An Open Letter from the Interim President



**Garnett S. Stokes**

Dear friends,

Florida State University is on a path to be a Top 25 public university. We have many key initiatives designed to get us there, and the future promises to be exciting.

I join you in expressing appreciation for President **Eric J. Barron's** leadership during the past four years in bringing us to this point, and I want to share with you that my plan as Interim President is to push this agenda forward and continue our legacy of being a student-centered university focused on excellence, continual improvement, and innovation.

With acquisition of preeminence funding last year, we have moved forward on several fronts intended to achieve the goals we set for ourselves, goals that integrate key performance funding metrics identified by the Board of Governors and preeminence metrics set by the legislature.

Attaining our goal of becoming a Top 25 public university is highly dependent on investment in faculty, many in STEM fields, and we are moving aggressively on this front by making significant and strategic faculty hires. Materials for energy and defense, protecting the environment, and maximizing human health and quality of life are likely to remain as enduring challenges, for which the potential for innovation is high and the value to the State of Florida is significant not only in terms of the research the faculty hires will produce but in terms of the education students who work in these fields will receive.

With the revision of our liberal studies curriculum and the implementation of our Quality Enhancement Plan focused on critical thinking, we are transforming the academic experience for our undergraduates to better prepare them for the workplace.

But we haven't stopped there. We've been adding career readiness milestones to Academic Maps to prompt students to engage in post-graduation planning, and we are embedding career center liaisons in our academic departments to help

Please see **OPEN LETTER, 7**

## Nuclear physicist named Lawton Distinguished Professor

By **Jeffery Seay**  
Editor in Chief

**Mark A. Riley**, a world-renowned nuclear physicist in the College of Arts and Sciences, has been named the 2014-2015 **Robert O. Lawton Distinguished Professor**, the highest honor the university faculty bestows on one of its own.

"Dr. Riley's research into nuclear-structure physics and the techniques of gamma-ray spectroscopy have given him international stature and make him an excellent choice for this high honor," said Interim President **Garnett S. Stokes**.

**Sam Huckaba**, dean of the College of Arts and Sciences, called Riley's professional contributions "comprehensive, lasting and far-reaching."

"Mark Riley's spectacular career makes him eminently worthy of joining our university's top layer as a Lawton Professor," Huckaba said. "On behalf of the College of Arts and Sciences, I congratulate Mark and thank him for his dedication."

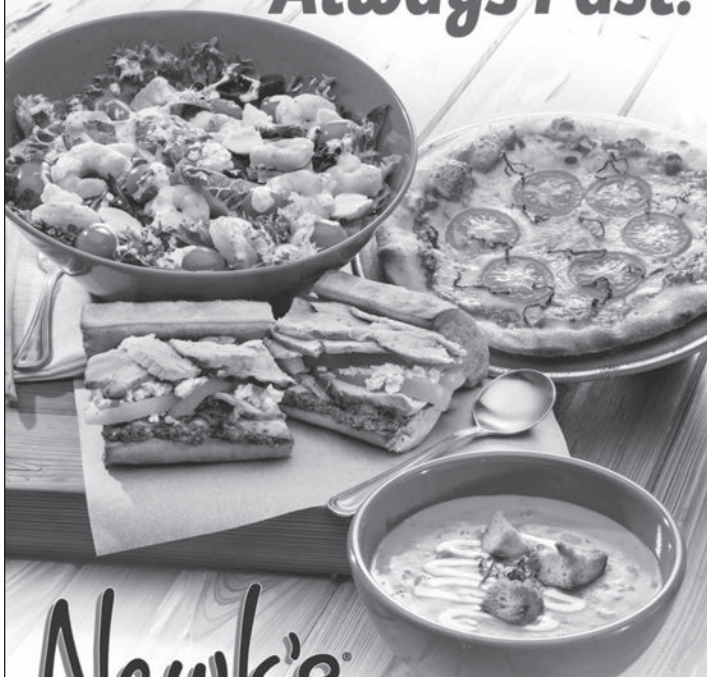
Riley, who joined the Florida State physics faculty as an assistant professor in 1991, was promoted to

Please see **COMMENCEMENT, 7**

## Spread THE Word

Florida State University's **graduate programs** in **education, law, statistics, chemistry** and **physics** continue to move up in national rankings and are listed among the best graduate and professional programs in the United States, according to *U.S. News & World Report's* 2015 edition of "Best Graduate Schools."

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# State

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The deadline for the  
May 12 - June 1, 2014, issue is  
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## NewsMakers

***"I'd give it a grade of B, at least. To think that we'll end up between 6 and 7 million people enrolled nationally is a demonstration of how much interest there is, and Florida is obviously one of the leaders."***

— Leslie M. Beitsch, chair of medical humanities and social sciences within the College of Medicine, as quoted April 1 in the *Herald-Tribune* discussing the Affordable Care Act's rebound after its initial problems, including dismal enrollment figures. Beitsch formerly served as commissioner of health for Oklahoma and deputy secretary for the Florida Department of Health.

Be sure to visit the **FSU Makes News** section of **Florida State 24/7** at [news.fsu.edu](http://news.fsu.edu).



FSU Photography Services/Bill Lax

**Job title:** Office Administrator, Army ROTC

**To-do list:** In addition to secretarial duties, assists in planning various functions, from awards ceremonies to military galas.

**New to FSU:** Began as a graduate student in May 2013; started work in the Army ROTC program in February 2014.

**Loves the cadets:** *"They're young, full of enthusiasm and many are looking forward to military careers."*

**Full circle:** She earned a Bachelor of Arts degree from Clemson University in 1982 along with an Air Force ROTC commission.

*"Though it was a different university and a different branch of the military, it still feels like home to be back in ROTC!"*

**The call of duty:** Served five years as an

aircraft maintenance officer, then 15 years in the guard or reserve, including seven years as an admissions liaison officer interviewing Air Force Academy hopefuls.

**Best assignment ever:** Stationed at RAF Fairford, nestled in the Cotswolds, an hour west of London.

**Guilty pleasure:** Flourless chocolate torte at Food Glorious Food.

**True-blue American:** Is a new member of the Daughters of the American Revolution. *"I joined under ancestor Charles Butler. His descendants moved from eastern North Carolina to the Cairo, Ga./Quincy, Fla. area in the 1800s, calling it the New Carolina Settlement."*

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# Professor completes third Fulbright posting

Goldsmith achieves milestone as specialist in Malta

By Jeffery Seay  
Editor in Chief

**Elizabeth Goldsmith** has completed a record-setting third Fulbright posting as a member of Florida State's faculty — the first to do so — serving as a **Fulbright specialist** at the University of Malta in February.

"My affiliation with the Fulbright program has been an especially rewarding part of my career, and I am grateful to everyone who assisted me in achieving this milestone," Goldsmith said.

The appointment gave the professor of Human Sciences a chance to share her expertise on a number of subjects with Maltese undergraduate students, ranging from family resource management to a discussion on changes in U.S. families, households and consumer behavior.

Goldsmith also taught graduate students a range of topics, including sustainability, policy making, and her Model of Social Influence.

Most citizens of the small picturesque Mediterranean island nation who attend college choose the University of Malta, where they go tuition-free and receive a monthly stipend. Foreign students, such as those on study abroad or graduate programs, do pay tuition.

"The University of Malta is by far that nation's largest college," she said. "The students work hard to meet its stringent acceptance standards and must maintain their grades once enrolled."

Typically, Maltese undergraduates live at home, and many have part-time jobs.

A major part of Goldsmith's Fulbright Specialist assignment was to serve as a consultant in updating the curriculum of that university's family and consumer sciences program.

"They were eager for an outside opinion," said Goldsmith, who interviewed four key faculty members and their immediate supervisor about the program that is likely to add the word "health" to its name and go from a four- to three-year program. Such changes require an exhaustive two-year process to be cleared with the Maltese university system.



**Top: Human Sciences Professor Elizabeth Goldsmith on the coast in Malta during her February appointment as a Fulbright specialist to the University of Malta. Bottom: Goldsmith, right, visits a Maltese radio station to serve as the guest of a call-in show.**

"It will be a lot of work, but they want to change," Goldsmith said. "The three-year program will give them more flexibility in preparing students for government careers in fields such as nutrition and health advocacy, business careers in retail as well as for education. Faculty liked my report and they are moving forward."

This was Goldsmith's second trip to Malta as a Fulbright specialist — the first was in 2011. Goldsmith's first Fulbright posting was as a Fulbright

scholar to Trinidad and Tobago through the University of the West Indies in 2005-2006.

If the mission of the Fulbright program is increased mutual understanding between the people of the United States and other countries, then being a guest on a Maltese radio call-in show would certainly go a long way toward fulfilling that mission, as Goldsmith did.

"The topic of the day was spring cleaning," said Goldsmith, who was able to do the Maltese-language show

with an English translator. “Malta is big on public outreach and it was refreshing to be part of it. This 45-minute radio interview was the most fun because it was live and interactive, and the questions came very fast. They told me we had more calls than normal, indicating the show was a success.”

During her stay, Goldsmith met with U.S. Ambassador to Malta **Gina Abercrombie-Winstanley**, discussing human relations and conditions in Malta and in the United States, and higher education.

“It was an incredible experience, wonderful to talk with her and see the new embassy,” Goldsmith said. The embassy is located near the center of the island in Ta’ Qali.

In addition, the appointment gave Goldsmith opportunities to exchange ideas with visiting scholars — one from Scotland’s University of Stirling and a fellow Fulbright from San Diego State University — and meet with Malta’s director of consumer policies. She also participated in a panel discussion about food and consumer issues in Malta during a food policy seminar in the Maltese capital of Valletta, which was attended by government leaders from throughout Europe.

Goldsmith acknowledged her success as a Fulbright scholar and specialist to the many capable staffers in Global Programs at the Council for International Exchange of Scholars (CIES) in the U.S. State Department and at Florida State.

**Peggy Wright-Cleveland**, director of Florida State’s Office of Faculty Recognition, praised Goldsmith’s tenacity in seeking the contacts to obtain the Fulbright appointments and her commitment to helping others obtain similar appointments.

“Dr. Goldsmith has a demonstrated commitment to international education and collaborative research,” Wright-Cleveland said. “In addition to being awarded three Fulbright grants, Dr. Goldsmith has consistently served on Fulbright review committees at both the local and national levels for both students and scholars. Her colleagues and students at Florida State have benefitted from her experiences in Trinidad and Tobago and Malta, as have her colleagues and students abroad. We are proud to count her as one of ours.” ■

## Chemistry professor earns recognition in second discipline

Mattoussi elected fellow of American Physical Society

By **Barry Ray**  
College of Arts and Sciences

**Hedi Mattoussi** was recognized several years ago by his peers as one of the world’s top researchers in the field of chemistry and biochemistry. The Florida State University faculty member has now received a similarly prestigious honor from colleagues in a second discipline — that of physics.

Mattoussi, a professor of chemistry and biochemistry in FSU’s College of Arts and Sciences and a faculty member in the university’s Integrative Nanoscience Institute, was recently elected a fellow of the **American Physical Society’s** Class of 2014. The APS is the world’s largest membership organization dedicated to advancing the knowledge of physics. New fellows are chosen by their APS peers for exceptional contributions to the field, such as outstanding physics research, important applications of physics, leadership in or service to physics, or significant contributions to physics education.

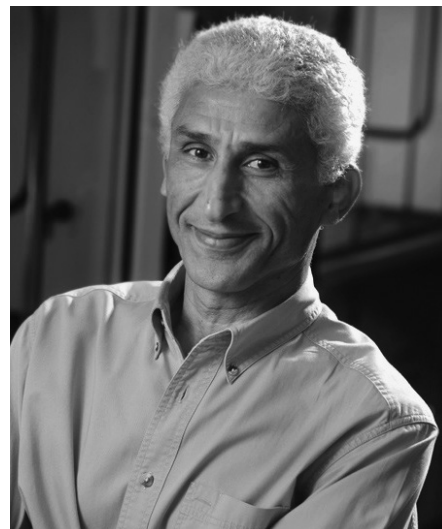
The APS cited Mattoussi “in recognition of his far-reaching ideas and concepts to interface inorganic nanoparticles with biological systems, which have tremendously impacted on the developments of nanomaterials and biotechnology.”

APS fellows constitute just 0.2 percent of the society’s overall membership; they must demonstrate outstanding and sustained excellence in scientific research.

Mattoussi previously was elected a fellow of the **American Chemical Society** (ACS) in 2011.

“I am particularly touched by the nomination, because I started my career as a physicist before progressively morphing into a chemist,” Mattoussi said. “So this nomination, along with the ACS one three years ago, indicates that I am doing a decent job wearing both the physicist and chemist hats.”

Mattoussi’s decades of work in the laboratory have contributed important knowledge that could one day lead to earlier detection of diseases such as cancer



**Hedi Mattoussi**

or genetic disorders. For more than two decades, he has conducted research in several areas, ranging from the physics of polymers and liquid crystals to the physical chemistry of inorganic nanocrystals (namely luminescent quantum dots, as well as metallic and magnetic nanoparticles) and their interconnections with biological systems.

“Quantum dots and fluorescent metal clusters are very small nanocrystals that glow brightly when you illuminate them,” Mattoussi said. “They are very interesting scientifically due to some unique photophysical features. They are actively investigated by physicists, chemists and engineers for solar cells, light-emitting devices, sensor design, and imaging of biological samples. They could one day provide early detection of diseases such as cancer.”

**Timothy Logan**, chair of Florida State’s Department of Chemistry and Biochemistry, described Mattoussi as “a leader in the field from the time QDs were discovered. He is well known for the penetrating chemical insights he brings to designing and developing these quantum dots and for the important biological problems that he is attempting to address with them.” ■

## Student Disability Resource Center

# New scheduling and database program to better serve students

By Kimberly York

Student Disability Resource Center

Florida State's **Student Disability Resource Center** routinely helps hundreds of students achieve their academic goals by providing assistive technology and a specialized testing center.

Serving this growing student population will be less of a challenge beginning this summer when the Student Disability Resource Center unveils **Clockwork**, a new scheduling and database program developed for university environments by TechnoPro Computer Solutions. The new system will simplify and streamline processes such as note taking, test/quizz arrangements and appointment scheduling.

"Clockwork is an enterprise-level database solution that will allow our staff to perform their jobs and assist students will greater efficiency, without a burdensome amount of time spent organizing and collecting paperwork," said **Martha E. Wisbey**, director of the Student Disability Resource Center and assistant dean of students.

Starting with summer term 2014, students, faculty and staff should see the processes that they have been using get

easier. The new note-taking system will allow students who volunteer as note-takers for a class to anonymously upload their notes to the ClockWork system through a browser interface from any location. This removes the need for note-takers to come into the Student Disability Resource Center to deliver their notes, and means they do not have to go through the inconvenience of emailing them in. For students receiving note-taking accommodations, it will also allow them to download notes taken for their classes anonymously, directly to their computer. The center's staff can check to see if classes notes were submitted. This new process will remove the onerous middleman system that has been in place for years. Submission and retrieval of notes will be as fast as an Internet connection.

The biggest change for students and faculty will be in test scheduling. The new system will allow students to schedule their exams directly online, which will be much easier than the current paper-based system of scheduling, which is not scalable to the increased volume the testing center has experienced over the past couple of years. However, the changes means that the testing center will go from unassigned general seating to assigned seating. This represents



**Martha E. Wisbey**

a step forward in making seat availability fair and equitable, but also requires stricter management of time and space by the testing center supervisor.

The new testing system also will give faculty greater control over testing scheduling options, as well as allow them to securely upload tests, quizzes and exams into the system for safe keeping until they can be printed for the student on the day of the test.

To learn more about the upcoming changes, call (850) 644-9566 or send an email to [sdrcc@fsu.edu](mailto:sdrcc@fsu.edu). ■

## NEW FIRST-YEAR FACULTY FACES



### **Sarah J. Eyerly**

Assistant Professor of Musicology  
Director of the Early Music Program  
College of Music

**Degree Institution:** University of California-Davis, Ph.D.

**Research Interests:** Improvisation, literacy, memory, music cognition, music and religion, Native American languages

*"Florida State is an inspiring place to work. Universally, the message of my first year has been: 'Do what you do best, and it will be supported.' This message has inspired me to begin a collaborative research project, involving members of the Stockbridge-Munsee Community, Band of Mohicans, as well as other scholars in religious studies and linguistics. We seek*

*to reconstruct the Mohican language using 18th century transcriptions of German-Mohican hymns from the Moravian Archives in Bethlehem, Pennsylvania. This is a project that I hope will have relevance far beyond the scholarly community, and may be an important step to preserving the Mohican language and perhaps encouraging it to be spoken again as a living language. In beginning this project, I am very aware that Florida State faculty and staff possess an almost limitless wealth of expertise and knowledge that could benefit my research, both now and in the future. Colleagues in music, classics, modern languages and linguistics, and English have already been helpful collaborators, and it is exciting to envision future collaborative projects with faculty and staff from across the university."* ■

## OPEN LETTER

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faculty members develop careers courses or incorporate professional development and employability skills training in current courses, to serve as resources for students and academic advisors and to increase internship opportunities for students.

To further improve our retention and graduation rates, we signed on with the **Education Advisory Board's Student Success Collaborative** which uses data analytics and predictive modeling to generate individualized recommendations to help students understand what steps are necessary to successfully graduate.

We also continue to build on our goal of creating a culture of entrepreneurship. We have been hiring Entrepreneurs-in-Residence in our colleges so that students

can learn in and out of the classroom directly from those who have created jobs and promoted economic growth.

We tasked our Efficiency and Effectiveness committee with looking at all university processes in order to make recommendations that we hope will allow FSU to be more entrepreneurial and nimble in completing our everyday work as a university.

We are launching partnerships in the community and with business and industry and have actively worked to increase our research, technology transfer and commercialization activity. We have a partnership with **TCC** and **FAMU** promising that our three institutions will meet the educational needs of any industry locating in the Tallahassee area.

We are in the midst of transforming, with the city and the county, one of the most blighted areas of Tallahassee — a revitalized Civic Center, a new

FSU-branded conference hotel and, in combination with the city's investment in Gaines Street, FSU will have a major pedestrian friendly "**Madison Mile**" that stretches from the Civic Center to the FSU stadium.

We just opened our impressive **Honors, Scholars and Fellows House**. Our initiatives to serve student-veterans are expanding and putting FSU on the national map. And we are set to begin the public phase of a capital campaign in October.

FSU has tremendous momentum, and during this transition we will not allow our progress to stall. This is my top priority, and I am eager to work with you to continue moving our great university forward.

*Harold A. Stokes*

## COMMENCEMENT

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associate professor in 1994, full professor in 1996 and named the Raymond K. Sheline Professor of Physics in 2001. In addition, he served the university's Department of Physics as associate chair from 2003 to 2007 and as chair from 2007 to 2013.

"Florida State is an amazingly vibrant community with faculty performing incredible work, so I am deeply honored and humbled to receive this award," Riley said. "My own research is very much a team endeavor and I have been extremely fortunate to work with some brilliant collaborators and superb students throughout the years. It has been — and continues to be — a lot of fun, and I would not be where I am today without them."

### Spring commencement set for May 2, 3

Screenwriter **Jamie Linden**, retired football coaching legend **Bobby Bowden** and Merrill Lynch Wealth Management head **John W. Thiel** will speak during the university's three spring commencement ceremonies.

• **Linden** (B.S. '01, Media Production and Marketing) will speak during the

7:30 p.m. Friday, May 2, ceremony. Also during this ceremony, **Mark Riley** will be recognized as this year's Robert O. Lawton Distinguished Professor.

• **Bowden** will receive an Honorary Doctor of Humane Letters and speak during the 9 a.m. Saturday, May 3, ceremony.

Each year, the FSU Honorary Degree Committee, an advisory committee appointed by the president to represent the university community, considers nominations for an honorary degree. Any active or retired faculty member or any other member of the university community or friend of the university may suggest potential honorary degree recipients to the committee. Nominations are considered at any time of the year. In general, the committee intends to honor people of outstanding achievement who have gained national or international recognition or made a significant scholarly, creative, public, business or humane contribution to the United States or to Florida State University.

• **Thiel** (B.S. '83, Accounting) will speak during the 2 p.m., Saturday, May 3, ceremony. ■

## Workshops for veterans focus on career readiness

Thanks to the self-discipline and leadership skills that come from serving eight years in the Air Force, Florida State University student-veteran **Brent Miller** is optimistic about how potential employers will see him.

"I'm not going to be the traditional 22-year-old job candidate with a computer science degree," Miller said. Precisely because of the exceptional experience he gained through military service, Miller's job prospects are bright, according to **Billy Francis**, director of Florida State's **Student Veterans Center**. And with a little coaching, Miller's prospects become even brighter.

A crash-course in interview etiquette was one part of the third annual **Capital City Veterans Consortium** April 4, a daylong event designed to help the student-veterans of Florida State University, Florida A&M University and Tallahassee Community College put their best foot forward in making the transition to work after graduation.

"We're here to take action to help our student-veterans achieve their goals post-graduation," Francis said. ■

# CAMPUS IN ACTION

## RECOGNITIONS

**Burt Altman** (University Libraries) received the third Fred L. Standley Award to acknowledge FSU's 2014 Academic Librarian of the Year. Selected by the Friends of FSU Libraries Awards Committee, Altman was recognized March 3 at the Annual Faculty and Staff Recognition Reception, held in the Werkmeister Reading Room. The Standley Award, named for Fred L. Standley, FSU Daisy Parker Flory Professor of English and twice president of the Friends, honors an outstanding faculty member within the University Libraries at Florida State University for significant contributions to campus, state, national and/or international research librarianship and library development.

**Sam McCall** (Inspector General Services) was among six audit practitioners who were inducted into the American Hall of Distinguished Audit Practitioners for 2014 by the North American Board of the Institute of Internal Auditors at the General Audit Management Conference, Orlando, March. The hall was established in 2011 to annually recognize individuals who have significantly contributed to the profession throughout their careers. In addition,

McCall was named in the augural class of 15 "Most Influential Professionals in Government Auditing" for 2014 by the American Center for Government Auditing, a new center of the Institute of Internal Auditing, March.

The **Motor Unit** of the University Police Department won numerous trophies during the 2014 Capital City Challenge Law Enforcement Motorcycle Training Seminar held on the Florida State campus March 12-15. The officers who placed were: **Michael Rodes, Scott Barrett, Andre Buckley**

and **Brett Sheffield** won first place in the Team Overall category; Barrett and Rodes won first place in the Tether Ride category; Barrett won first place in the Expert Road King division, third place in the Individual Slow Ride category and fifth place in the Mr. Rodeo category; **Garrett Williams** won second place in the Novice Road King division; Sheffield won third place in the Expert Road King division; and Rodes, Barrett, Buckley and Sheffield won fourth place in the Team Slow Ride category.

**Deanna Tremblay** (Biomedical Sciences) received a Golden ACE award from the Tallahassee Network of Young Professionals. The award recognizes Tallahassee's Top 20 under 40 young professionals who believe in "authentic community engagement." Tremblay was recognized in the science and engineering category.

**Stephen Tripodi** (Social Work) was selected as the Social



*Deanna Tremblay*

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OFFER EXPIRES MARCH 21, 2014

Work Educator of the Year by the local unit of the National Association of Social Workers, Florida Chapter.

**Lynn A. Wicker**, Ed.D. (Florida State University Schools), has been selected in the field of education as a 2014 Woman of the Year by the National Association of Professional Women. She will receive the honor during the organization's national conference in New York City, April 25.

#### BYLINES

**Jeff Chanton**, Ph.D., **Suzanne B. Hodgkins** and **Malak M. Taily** (Earth, Ocean and Atmospheric Science) co-wrote a paper, "Changes in Peat Chemistry Associated with Permafrost Thaw Increase Greenhouse Gas Production," with **C.K. McCalley**, **T.A. Logan**, **P.M. Crill**, **S.R. Saleska** and **V.I. Rich**, published in the online early edition of the *Proceedings of the National Academy of Sciences*, April 7, 2014.

**Auturo Figueroa**, M.D., Ph.D. (Nutrition, Food and Exercise Sciences), co-wrote a paper, "Effects of Watermelon Supplementation on Aortic Hemodynamic Responses to the Cold Pressor Test in Obese Hypertensive Adults," with **Alexei Wong** and **Roy Kalfon**, published in the *American Journal of Hypertension*, Feb. 26.

**Mardis Marcia**, Ed.D. (Library and Information Studies), and doctoral students **Teralee El Basri**, **Sylvia Norton** and **Janice Newsum** wrote an article, "The Digital Lives of U.S. Teachers: A Research Synthesis and Trends to Watch," which will be included in a forthcoming textbook, "Masters in Education Capstone," edited by **G. Burnaford** and **T. Brown**, and published by Bridgepoint Education. It was previously published in the journal *School Libraries Worldwide*, Vol. 18, No. 1, 2012.

**Thomas E. Albrecht-Schmitt**, Ph.D., **Michael Shatruk**, Ph.D., **Kenneth L. Knappenberger**, Ph.D., **Matthew J. Polinski**, **Jared T. Stritzinger**, **T. Gannon Parker**, **Justin N. Cross** and **Thomas D. Green** (Chemistry and Biochemistry) co-wrote a paper, "Unusual Structure, Bonding and Properties in a Calorimetric Borate," with colleagues from other institutions, published in the journal *Nature Chemistry*, March 23.

**Yi Zhou**, Ph.D. (Biomedical Sciences), co-wrote an article, "14-3-3 Proteins are Required for Hippocampal Long-term Potentiation and Associative Learning and Memory," with **Haifa Qiao**, **Molly Foote**, **Kourtney Graham** and **Yuying Wu**, published in the *Journal of Neuroscience*, Vol. 34, No. 14, April 2, 2014.

#### PRESENTATIONS

**Ray Burggraf** (Art, emeritus), **Lillian Garcia-Roig** (Art) and **Mark Messersmith** (Art) are presenting a show of new works, "A Mysterious Clarity: 10 Anniversary Exhibition," 621 Gallery, Tallahassee, April 4 to 27. The show is similar in spirit to the original in 2004, but the new works are bigger and bolder, and some even move.

**Amy Huber**, M.S., **Jill Pable**, Ph.D., **Jim Dawkins**, M.Arch., and **Marlo Ransdell**, Ph.D. (Interior Design), presented a creative scholarship work, "MADE: The Empathy Tool Kit," at the National Interior Design Educators Council Conference, March. In addition, Huber also presented "Engaging with History: Student Perceptions of Team-based Service Learning in the History Class" and "75 Million Daily Hits: How are Design Firms Leveraging Online Video Marketing?" at the conference. ■

# ITS NEWS

Information Technology Services

its.fsu.edu

## What is ITS? An Overview VLANs. SQL. IOS. ERP. VPN.

Technology and acronyms go hand-in-hand. If you've ever found yourself scratching your head trying to make sense of the IT infrastructure (and language) at Florida State University, you're not alone. You may even echo the words of one campus employee, "I have no idea what ITS is ... to me, all computer-related stuff is the same."

So, it's time to shed some light on the question, "What is ITS?"

**Information Technology Services (ITS)** is the central IT organization for Florida State University. ITS provides students, faculty and staff with the IT devices, services and support required to do mission-critical work. ITS consists of eight units and provides a wide range of services including email, website development, desktop support, computer labs, online training and software licensing.

Most day-to-day tasks are supported by ITS units that operate behind the scenes to keep things running around the clock at Florida State, overseeing services such as networking and wired and wireless Internet connections; telephone and voicemail services; and data centers that store and process the massive amounts of digital data being created and exchanged every second. Some units that departments may work with directly from time to time are Enterprise Resource Planning, which develops and supports integrated, universitywide systems such as OMNI, Campus Solutions and myFSU Portal, and ITS Security & Privacy, which oversees the safety and security of the university's cyber environment.

Another branch of ITS, **University Technology Administration**, manages all of the outward-facing IT services, including tech support, classroom technology and Web services. This same branch oversees the **ITS Service Desk**, the first point of contact for assistance with IT services. The Service Desk uses the online FSU Service Center Case Management system as a tool to create and route cases.

ITS also maintains a close partnership with other organizations at Florida State, such as the Research Computing Center and Northwest Regional Data Center, which operate as units of ITS.

Over the years, ITS has amassed more and more technology responsibilities to support the needs of the university and has gone through several reorganizations and name changes as new units have been brought together under the central ITS umbrella. You may remember the department as Telecommunications or Office of Technology. Even though those names no longer exist, the associated services are provided through ITS. Future ITS initiatives will continue to evolve the department.

Find out more about ITS and its many services by searching the Service Catalog on the ITS website ([its.fsu.edu](http://its.fsu.edu)) or visiting the ITS Service Desk located in the Shaw building on West Call Street. ■



# Sustainable Solutions

## A-ticket, a-tasket, what's in your waste-paper basket?

Take a look inside the trashcan by your desk and examine the contents. Is it full of paper? There's an easy way to decrease your daily waste! Place a box, bin or bag beside your regular trashcan specifically for paper recycling. Put a note on this receptacle and ask your Building Services crew not to throw the contents away. When it's full, walk it to your nearest paper recycling bin and empty it there. This quick fix can significantly divert paper from our waste stream and make an impact on our campus environment. Try it today!

•Sustainable Campus salutes the **College of Visual Arts, Theatre and Dance** for achieving the university's first **Green Office certification**. This college is committed to sustainability and sets the example for the university. Interested in the Green Office Certification? Visit <http://sustainablecampus.fsu.edu/Our-Programs/Green-Office-Certification>.

•At the end of the spring semester, Sustainable Campus once again will host **Chuck It For Charity**, an effort to collect the "stuff" typically thrown

out by students who are moving out of residence halls. Once collected, the items are donated to community nonprofits. Individuals or groups from an office who are interested in a teambuilding exercise are welcome to serve as collection volunteers at any time from Tuesday, April 29, to Saturday, May 3, contact [cdejong@fsu.edu](mailto:cdejong@fsu.edu). Volunteers help unload, weigh and sort donations in our warehouse at Eppes Drive and Airport Drive.

To learn more, visit [sustainablecampus.fsu.edu](http://sustainablecampus.fsu.edu).

## The Source News from Human Resources

### TRAINING AND ORGANIZATIONAL DEVELOPMENT

Instructor-led and online training opportunities are available to Florida State faculty and staff members. To view a schedule of classes and registration information, visit [www.hr.fsu.edu/train](http://www.hr.fsu.edu/train). To register for classes, log in to [www.omni.fsu.edu](http://www.omni.fsu.edu) and click in sequence: "Human Resources 9.1," "Main Menu," "Self Service," "Learning and Development," "Request Training Enrollment" and "Search by Date, Course Code or Course Name." From there, click on "View Available Sessions" and choose a session number. Follow the prompts to submit a request. To view a course description, click on the icon.

**More information:** (850) 644-8724.

### BENEFITS

**>>LEAVES OF ABSENCE AND INSURANCE COVERAGE:** A leave of absence may have an effect on deductions to employee benefits. To ensure that there are no lapses in insurance coverages, employees who take a leave of absence for any reason should contact the Benefits Office at (850) 644-4015 or send an email to [benefits@fsu.edu](mailto:benefits@fsu.edu) within 60 days of the start date.

**>>DOMESTIC PARTNERSHIP HEALTH INSURANCE STIPEND:** The Office of Human Resources has implemented the Domestic Partnership Health Insurance Stipend (DPHIS) program. This benefit will assist eligible university employees (Faculty, A&P or USPS only) in a domestic partner relationship by defraying the cost of health insurance for domestic partners. For the purposes of this

program, a domestic partner is defined as an individual who shares a committed, mutually dependent relationship with an eligible university employee. This health insurance stipend is available to eligible employees whose domestic partner does not have access to an employer-provided health insurance benefit. Eligible employees may register for coverage immediately.

**More information:** Visit [www.hr.fsu.edu](http://www.hr.fsu.edu), or contact **Kathy Gartley**, (850) 644-8732 or [kgartley@fsu.edu](mailto:kgartley@fsu.edu).

**>>DOUBLE DEDUCTIONS FOR BENEFITS:** All nine- and 10-month faculty members and seasonal employees enrolled in state health, life and supplemental benefits started having double deductions taken from their paychecks beginning with the Feb. 7 paycheck. The deductions will end with the May 2 check. These additional deductions are taken out to prepay premiums for the months of June, July, August and September. Regular deductions for these employees will resume with the first paycheck in September. Employees should review their paychecks during the double deduction period to ensure that the deductions are correct.

**More information:** (850) 644-4015 or [insurance@fsu.edu](mailto:insurance@fsu.edu).

**>>HEALTH INSURANCE RATE INCREASE FOR PART-TIME EMPLOYEES:** The Florida Legislature has approved an increase to the employer rate for health insurance effective with the April 2014 coverage date. As a result, part-time employees who have an FTE of less than .75 saw an increase in their employee health insurance premiums beginning with the March 7 paycheck.

**More information:** (850) 644-4015 or [insurance@fsu.edu](mailto:insurance@fsu.edu).

**>>VERIFY ADDRESSES IN OMNI:** All employees should verify their current home mailing addresses in the OMNI employee self-service system. Incorrect home addresses in OMNI will result in delays of any critical information sent out by vendors concerning health, life, supplemental and retirement programs. In addition, employees are reminded to periodically review their paycheck deductions for accuracy. If any discrepancies are found, please contact the Benefits Office at 644-4015 or email [benefits@fsu.edu](mailto:benefits@fsu.edu) as soon as possible. ■

## Advertisement

### Did you know...

Your Collective Bargaining Agreement (CBA) gives you the right to dispute your Assignment of Responsibilities? If you think your Assignment is incompatible with the provisions of section 9.2 of the CBA ("Considerations in Assignment"), here are the actions to take:

1. Make a written request for a conference with the person who made the assignment (e.g., your Chair or department head).
2. If this meeting does not resolve your concerns, you may submit a written request for a conference with an administrator at the next highest level (e.g., your Dean or Director).
3. If the issue is not resolved at that level, the next step, as outlined in Appendix H of the CBA, involves an Assignment Dispute Resolution (ADR). This Appendix includes the form the faculty member completes and describes the criteria for the selection of a neutral umpire to mediate the dispute. As it explains, the neutral umpire conducts an ADR meeting in which both parties — the faculty member (or UFF representative) and the President's representative — are allowed to state their cases. Within 48 hours of the meeting, the neutral umpire submits a written, binding decision as to whether the assignment was imposed arbitrarily or unreasonably. The umpire may suggest an appropriate remedy if the decision is "yes," but this suggestion is not binding.

**Know your rights!  
Join UFF today.**



UFF dues are 1% of regular salary. Please fill out the form below and return it to:  
Jack Fiorito, Vice President UFF-FSU Chapter, RBB 244, P.O. Box 3061110, Tallahassee 32306-1110

Membership Form, United Faculty of Florida FSU Chapter			
Please print complete information			
Last Name		First Name	MI
		Department or Unit	
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		Home Phone	
E-mail Address (Personal/Home)		E-mail Address (Office)	
Please enroll me immediately as a member of the United Faculty of Florida (FEA, NEA-AFT, AFL-CIO). I hereby authorize my employer to begin payroll deduction of United Faculty of Florida dues (1% of regular salary). This deduction authorization shall continue until revoked by me at any time upon 30 days written notice to FSU's payroll office and to the United Faculty of Florida.			
Signature (for payroll deduction authorization)		Today's date	
Visit the UFF-FSU Chapter Web site at <a href="http://www.uff-fsu.org">http://www.uff-fsu.org</a>		FSU Works Because We Do!	



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## btw *by the way*

>>**TRAFFIC PATTERN CHANGES:** The intersection of Woodward Avenue and Gaines Street will be closed from Monday, May 5, to Friday, Aug. 22, while a traffic roundabout is constructed there. During construction, posted detour routes will be in effect.

•Also, drivers traveling south on Varsity Drive toward the intersection of Lake Bradford Road/Gaines Street/Stadium Drive can now turn south (left) onto Lake Bradford Road. In addition, drivers traveling north on Lake Bradford Road can now proceed north (straight) onto Varsity Drive.

>>**ACCEPTING CARRAWAY AWARD NOMINATIONS:**

Florida State employees who embody the values of the university and whose contributions are customer focused can be nominated for the Max Carraway Employee of the Year Award. The nomination form, which can be obtained at [http://hr.fsu.edu/pdf/Max\\_Carraway\\_Nomination\\_Form.pdf](http://hr.fsu.edu/pdf/Max_Carraway_Nomination_Form.pdf), along with a statement of 250 words or less describing how the employee has met or exceeded the award criteria, should be submitted to the Office of Human Resources, Attn: Victoria Powell, Campus Mail Code 2410, or emailed to [vapowell@fsu.edu](mailto:vapowell@fsu.edu), or faxed to (850) 645-9504. The nomination deadline is Friday, April 18.



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